

Figure 1

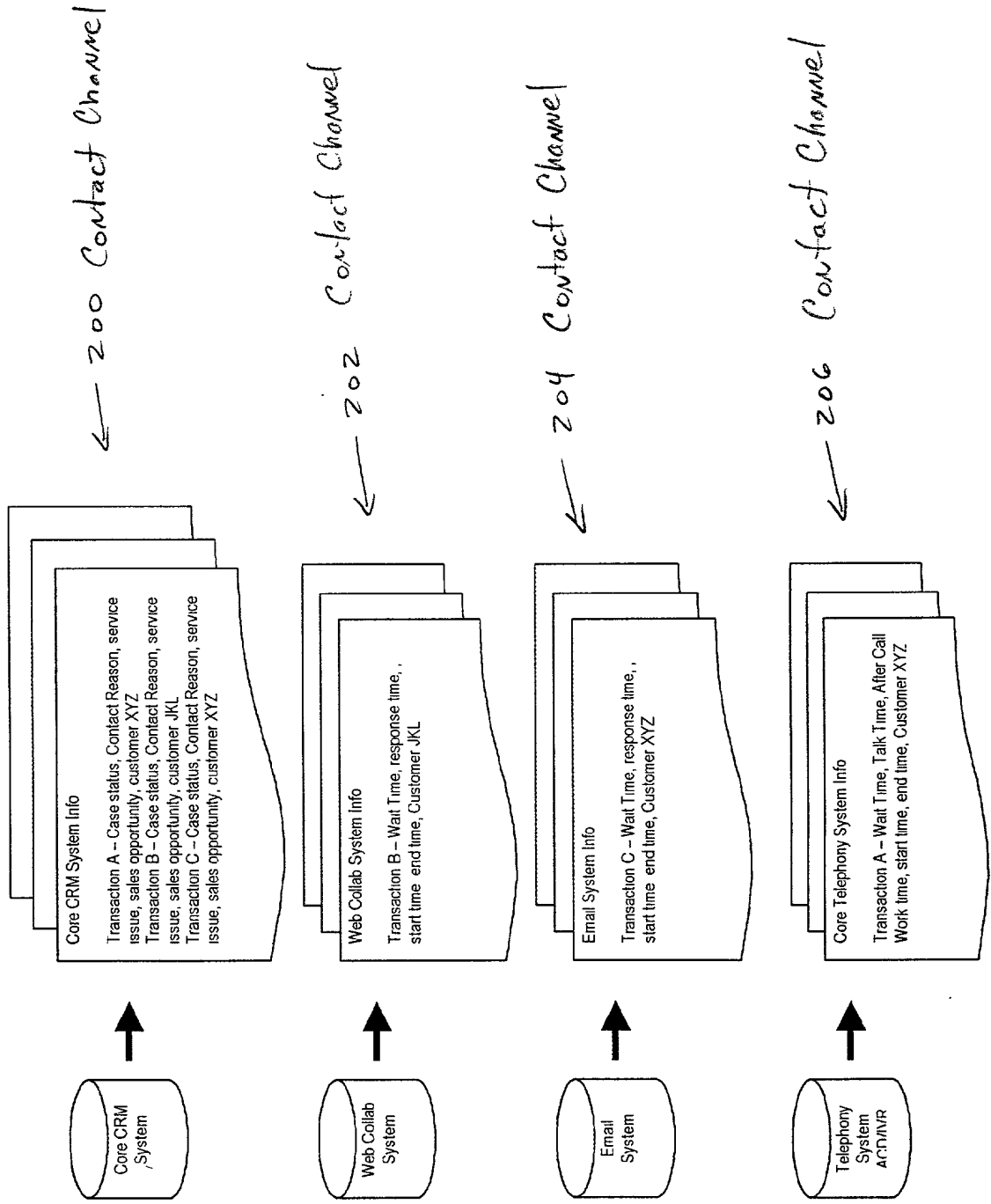


Figure 2

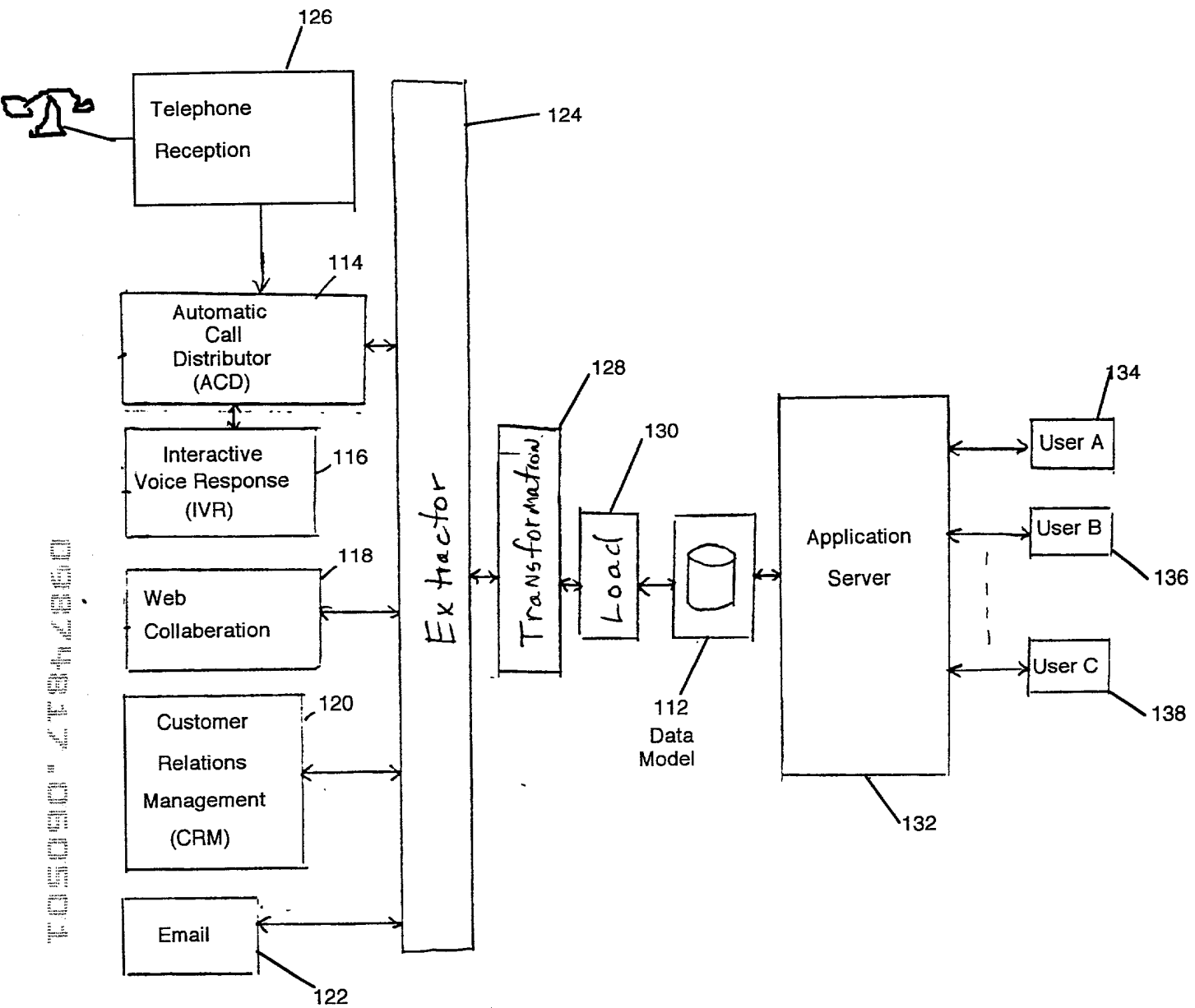


Figure 3

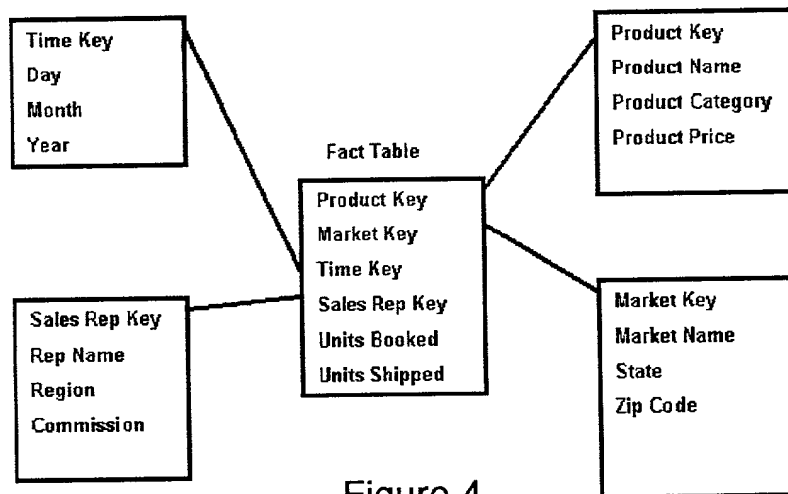


Figure 4

502

eClient_O_V	
adient_key	
date_modified	
ac_Name	
ac_Address1	
ac_City	
ac_State	
ac_Zip	
ac_Zip_Ext	
ac_Contact	
ac_Ph_No	
ac_Address2	
SLA_Code	
Support_Level	
Cust_Type1	
Cust_Type2	
adient_key_REAL	

520

Resource_O_V	
resource_key	
date_modified	
eCID	
R_Name	
base_id	
app_user_name	
timezone_offset	
corp_identity_1	
corp_identity_2	
corp_identity_3	
R_Location	
phone_number	
local_extension	
last_update_time_stamp	
resource_key_REAL	

500

504

Customer_O_V	
customer_key	
date_modified	
Customer_Name	
Home_Address	
Business_Address	
Home_Address_City	
Home_Address_State	
Home_Address_Zip	
Primary_Technical_Contact	
Home_Telephone_Number	
Home_Fax_Number	
Email_Address	
Web_Site	
Service_Level	
Service_Lvl_Agree_Code	
Customer_Type1	
Customer_Type2	
Business_Fax_Number	
Business_Address_City	
Business_Address_State	
Business_Telephone_Number	
Cell_Phone_Number	
Pager_Number	
Business_Address_Zip	
customer_key_REAL	

506

Business_O_V	
business_key	
date_modified	
Customer_Name	
Address1	
Address2	
City	
State	
Zip	
Primary_Technical_Contact	
Telephone_Number	
Fax_Number	
Email_Address	
Web_Site	
Service_Level	
Service_Lvl_Agree_Code	
Customer_Type1	
Customer_Type2	
Pager_Number	
Cell_Phone_Number	
business_key_REAL	

508

Contact_Channel_O_V	
contact_channel_key	
date_modified	
Con_Chan_Type_ID	
Con_Chan_Type_Name	
contact_channel_key_REAL	

514

Business_Line_O_V	
business_line_key	
date_modified	
Svc_Lvl_Time_1	
Svc_Lvl_Time_2	
Svc_Lvl_Time_3	
Svc_Lvl_Time_4	
Svc_Lvl_Time_5	
Svc_Lvl_Time_6	
Svc_Lvl_Pot	
Last_Update_TimeStamp	
BL_Name	
BL_Group	
AppID	
business_line_key_REAL	

512

Business_Line_Group_O_V	
business_line_group_key	
date_modified	
BLG_Name	
eolent_id	
Last_Update_Time_Stamp	
business_line_group_key_REAL	

510

Business_Line_Ultra_O_V	
business_line_ultra_key	
date_modified	
BLUG_Name	
eCID	
business_line_ultra_key_REAL	

516

Time_O_V	
time_key	
Five_Minute_Inteval	
Ten_Minute_Inteval	
Five_Minute_Label	
Ten_Minute_Label	
Hour_Label	
Thiry_Minute_Inteval	
Thiry_Minute_Label	
Hour_Inteval	
Minute_Inteval	
Second	
Minutes_Since_Midnight	
Hours_Since_Midnight	
SQL_Date_Stamp	
Six_Hour_Time_Inteval	
Twelve_Hour_Time_Inteval	
Four_Hour_Time_Label	
Six_Hour_Time_Label	
Time_Display	
One_Minute_Label	
time_key_REAL	

518

Date_O	
date_key	
day_name	
day_name_char_weekday	
day_number_in_week	
day_number_in_month	
day_number_in_q	
day_number_in_fy	
day_number_in_oy	
day_number_til_end_q	
day_number_til_end_oy	
day_month_begin	
day_til_end	
day_q_end	
day_fy_end	
day_oy_end	
day_q_begin	
day_fy_begin	
day_oy_begin	
week_number	
week_number_fy	
week_number_oy	
week_number_q	
week_number_til_end_fq	
week_number_til_end_oy	
week_number_til_end_fy	
week_monday	
week_saturday	
week_sunday	
week_sunday	
month_name	
month_number_in_fq	
month_number_in_oy	
month_number_in_fy	
month_number_in_oy	
month_and_fy_name	
month_number_til_end_fy	
month_number_til_end_oy	
fy_name	
fy_and_fy_name	
oy_name	
oy_and_oy_name	
vacation_day	

Figure 5

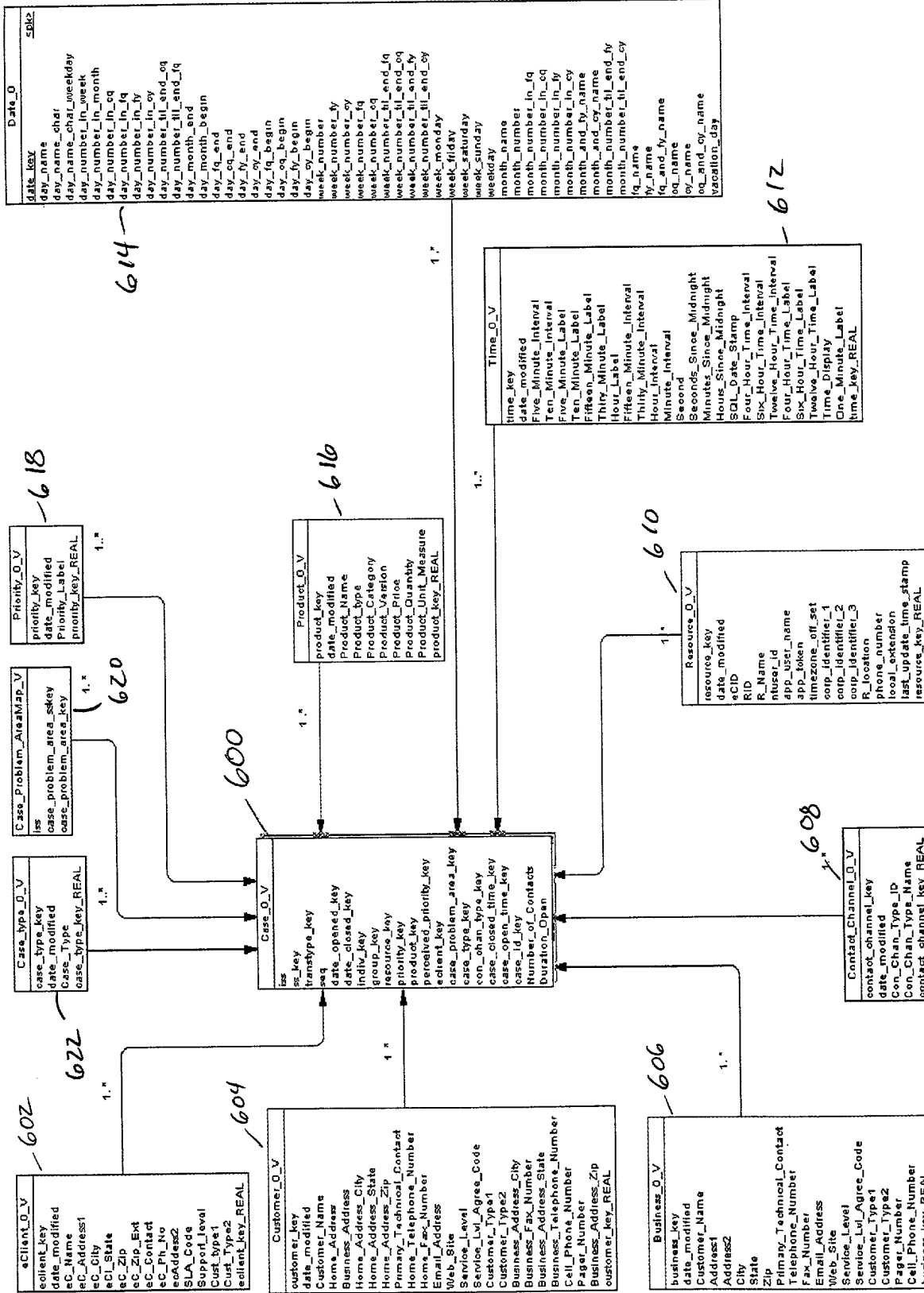


Figure 6

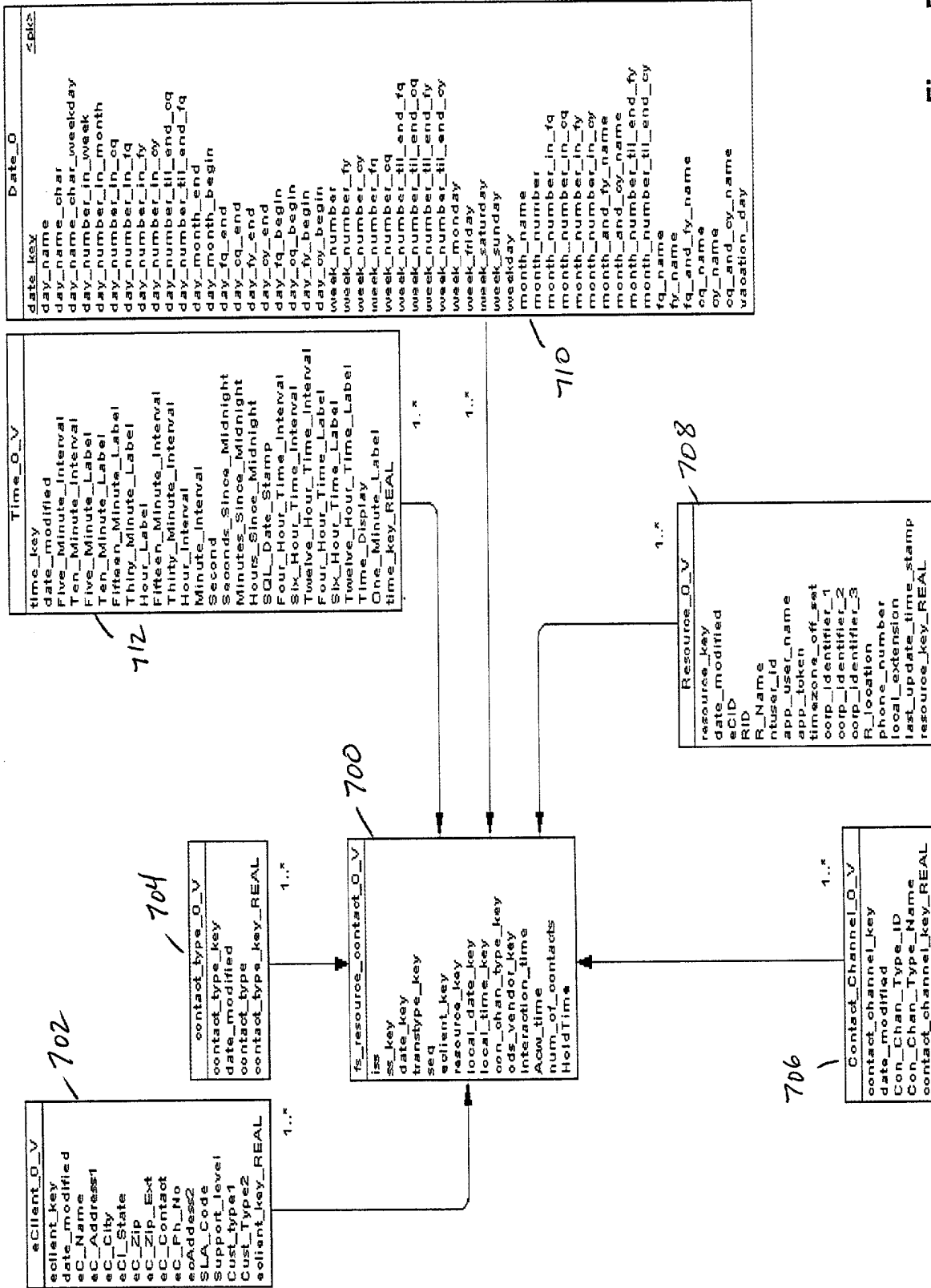
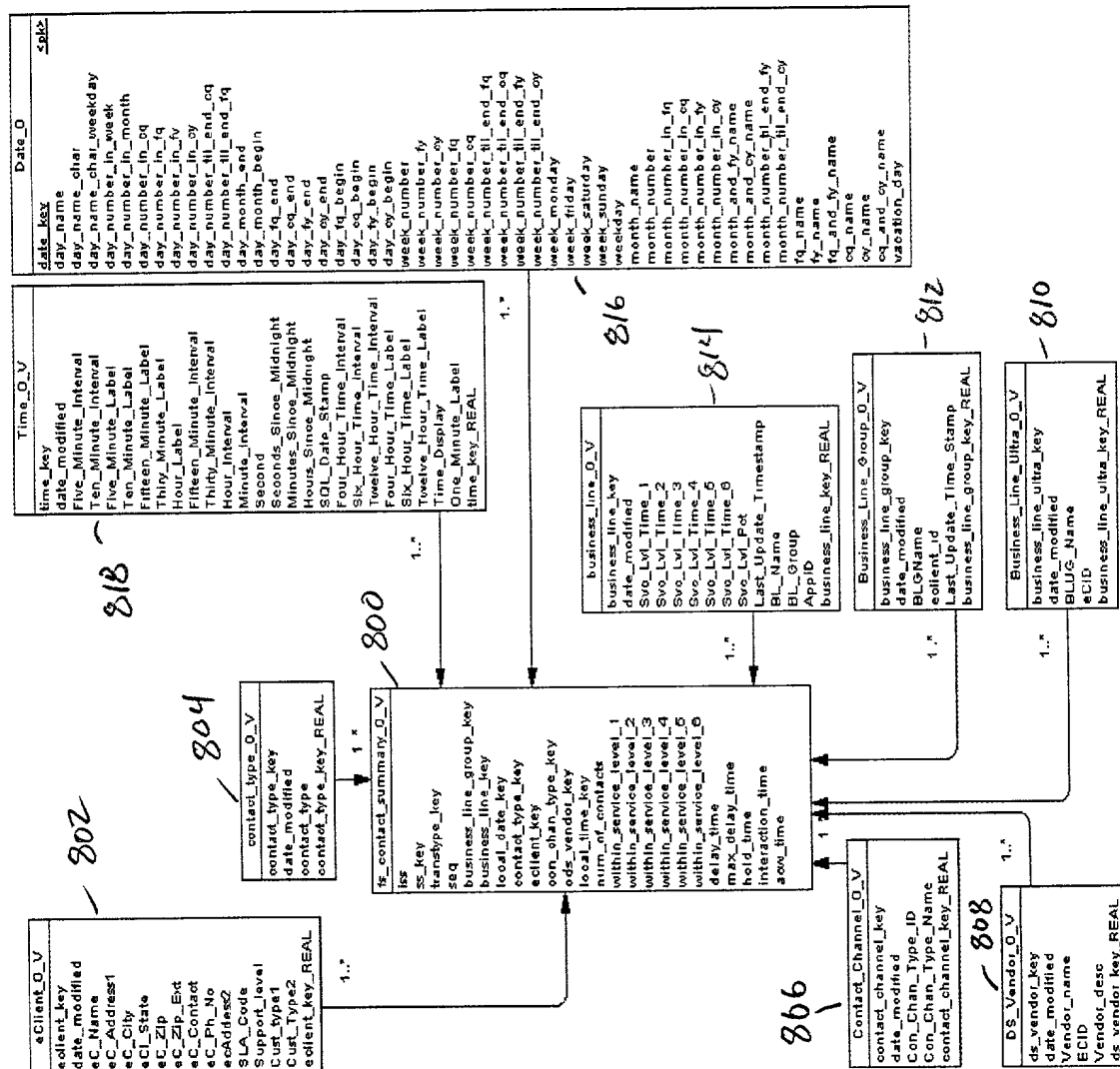


Figure 7



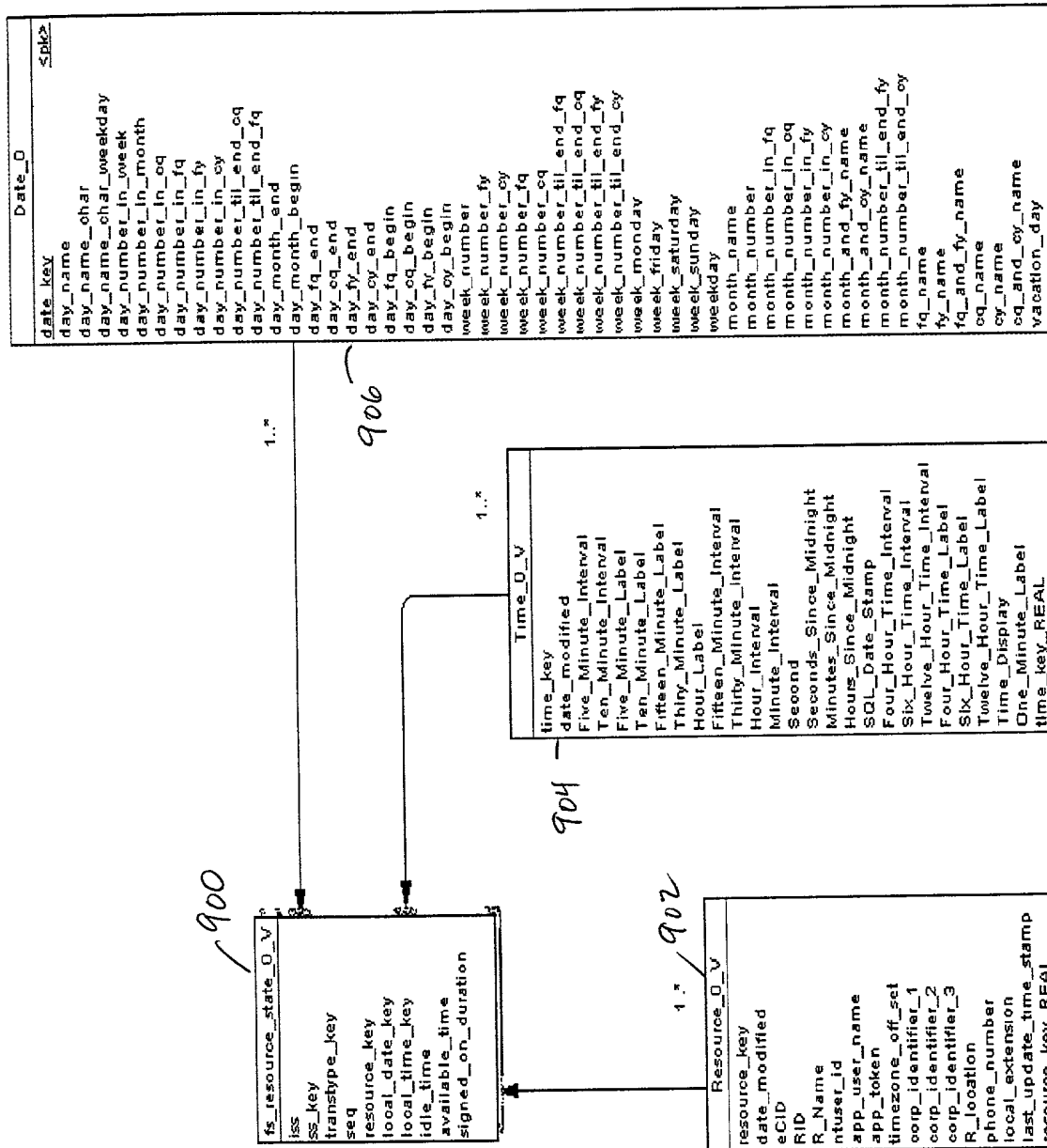


Figure 9

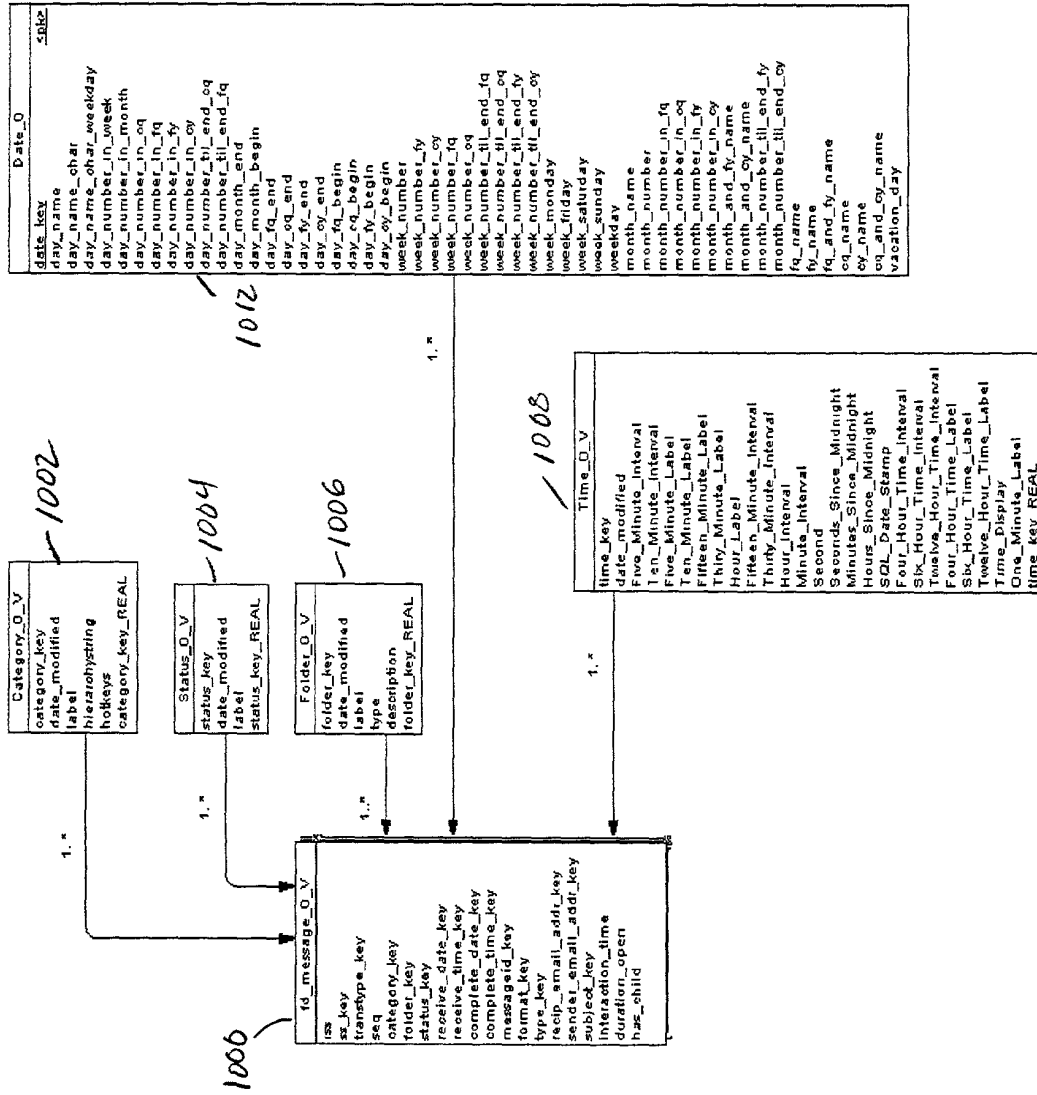


Figure 10

Figure 11

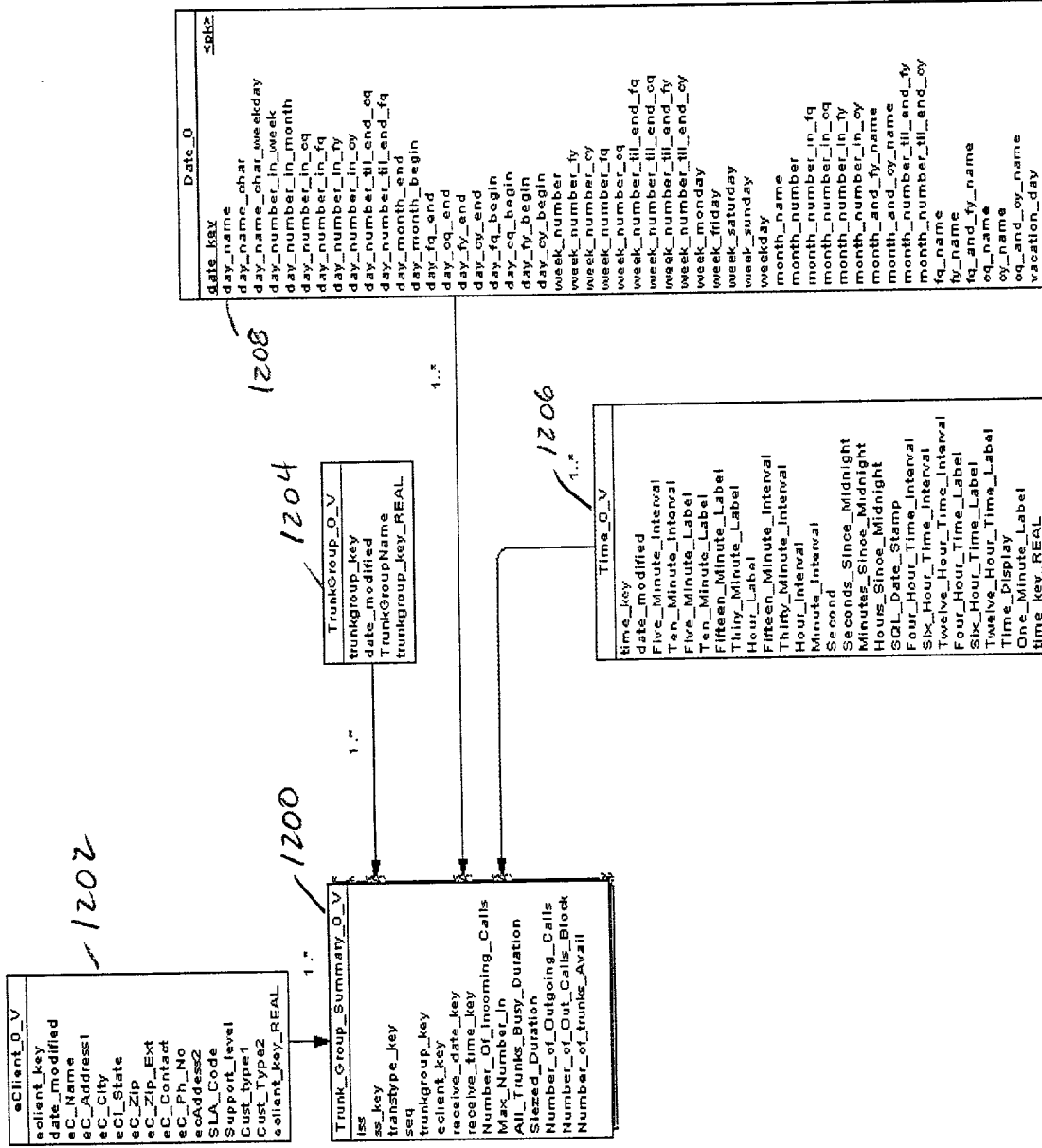
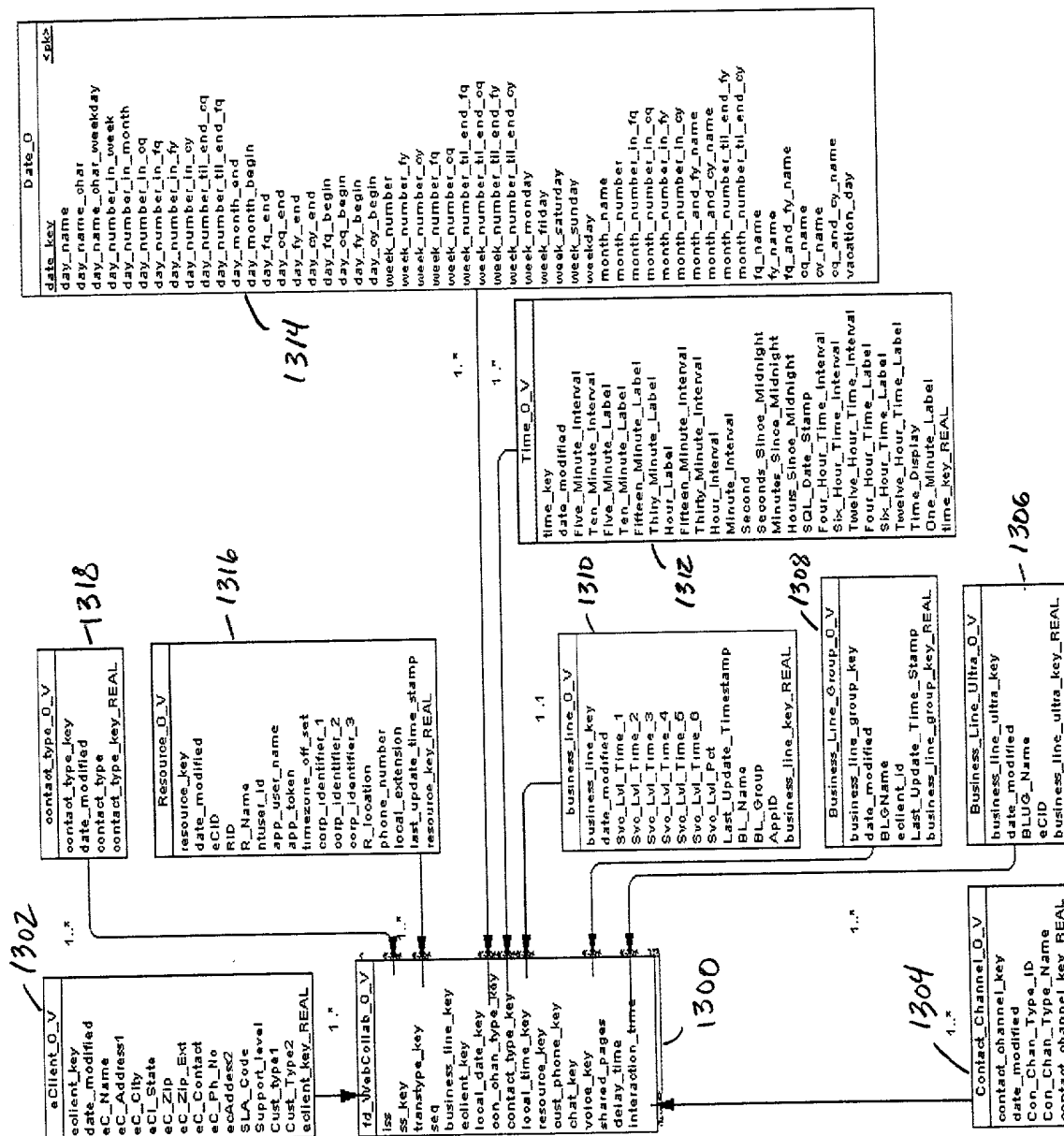


Figure 12



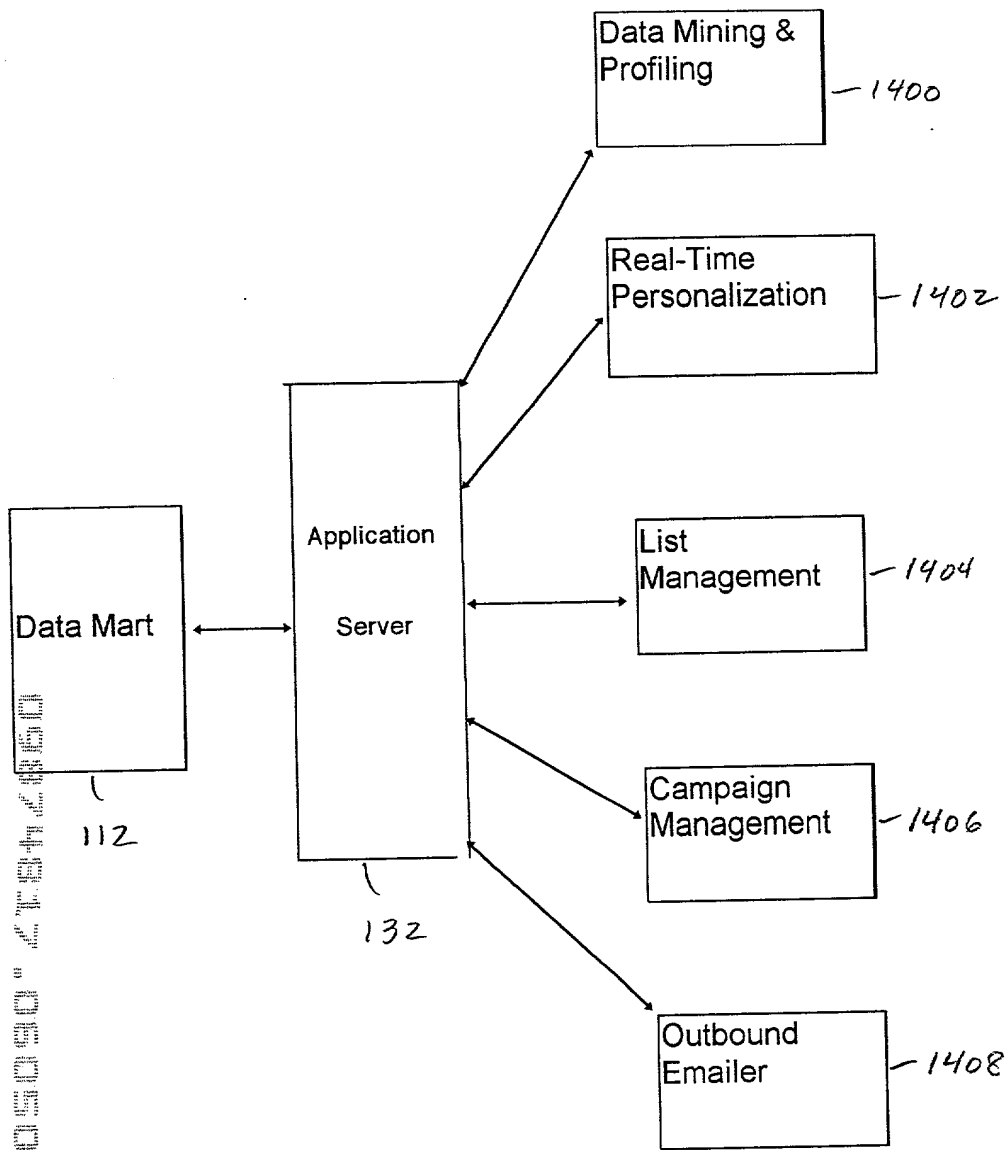


Figure 14